Final Project:

The final project requires a written report. The written report will include a presentation of the portfolio of articles and application of the materials discussed throughout the semester, to a current leadership challenge in the service industry.

Final Report Format and grading rubric:

1. Title page. -5pts-
2. Table of contents. -5pts-
3. Introduction and background statement include current factors that determine the new perspective of leadership. -20pts-
4. Identification of the leaders or leadership challenges based on the new trends. (4 to 5 pages). Summary of the challenges and your findings. -40pts-
5. Conclusions and recommendations for further study. -20pts-
6. Bibliography. -5pts-
7. Appendices, all articles presented this term and copies of any handouts -5pts-

PROFESSOR ROXANNA MARTE, MSC.